



Azad Senior College, AUSA

(B.Ed. Program)

Afsar Nagar AUSA, Tq. AUSA Dist. Latur-413520

Approved by Maharashtra Govt. and NCTE,

Affiliated to Swami Ramanand Teerth Marathwada University, Nanded

Ref. No.

Date : / /

Grievance Redressal Mechanism

A Grievance may be any kind of discontent or dissatisfaction or negative perception, whether expressed or not, arising out of anything connected with college that a student / teacher / non-teaching staff thinks, or even feels. It may be related with following matter

- Academic
- Non-academic
- Discrimination
- Harassment
- Any other

Process for addressing the Grievance

1. Grievance raised by any one form student / teacher / non-teaching staff will be resolved within one week after receiving a grievance. Upon receipt of complaint, the teacher educators of the Committee will intimate the Principal.
2. Depending upon nature, severity of grievance, Principal will address the same and decides about penalty/punishment as per the provisions given in the guidelines.

Procedure for Handling Grievances

Step I: student / teacher / non-teaching staff can submit their grievances to the College's Grievance Cell Committee.

Step II: If the grievance remains unresolved after Step I, the matter is escalated to the Principal for further consideration.

Step III: if in step II the grievance is unresolved then the same would be forwarded to CDC.

Step IV: In cases where the grievance cannot be resolved internally at Step III, then teaching / non-teaching can forward the grievance to parent university, SRTMU Nanded



[Signature]
Principal
Hindustani Education Society's
Azad Senior College, AUSA

Reg. No. OSM/36/78 F 312 L

Hindustani Education Society's

NCTE Code : APW05809/123712



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